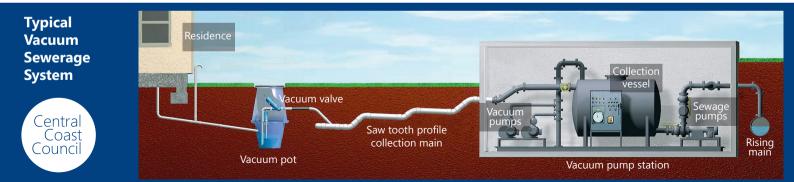
Your Vacuum Sewerage System

Did you know your property uses a Vacuum Sewerage System? This Fact Sheet will help you better understand and maintain your system.

- Vacuum Sewerage Systems use suction to move sewage. This means they are different to typical gravity systems and have specific maintenance requirements.
- The vacuum pot is located within the property boundary. Typical vacuum pot arrangements can cater for two property connections, with the pot located in one.
- The vacuum pot contains a vacuum valve which sucks approximately 40 litres of sewage at time. This valve has a very small opening and is not suitable for anything other than 'the three Ps' – pee, poo and paper.



Vacuum Sewerage System Do's And Don'ts

DO

- Ensure clear access to the vacuum pot at all times, including adequate clearance to remove the lid and allow work on the pot.
- Flush the three Ps pee, poo and paper.
- Call Council if sewage is leaking from the vacuum pot.
- Call Council if you hear rushing air near the vent of your vacuum pot.

DON'T

- Restrict access to the vacuum pot. For example, if you have locked gates you need to make alternate arrangements with Council to allow for 24/7 walk-in access for maintenance.
- Flush cooking waste, fats and oils, cigarette butts, nappies, dental floss, sanitary wipes, cotton buds, stickers on fruit, and wipes (even if they are labelled 'flushable'). These items can clog your vacuum pot and should be disposed of in the rubbish bin.

- Drain any surface or rainwater into house sewage gullies or inspection shafts. This illegal practice can easily flood and damage the system and discharge sewage into the environment.
- Use toilet deodorisers which hang on the inside of the toilet bowl. They frequently become dislodged and end up clogging the household vacuum pot. It is preferred that you use the type that hangs inside the cistern.
- Park cars over the vacuum pot.
- Create gardens, rockeries, paths, driveways or other structures over the vacuum pot.
- Place anything on the vacuum pot lid.

If you have an questions regarding your Vacuum Sewerage System during business or after hours during emergencies, please call: 1300 463 954