

# Consultation report

## Tunkuwallin Oval Precinct Plan

Central Coast Council

6 August 2020





Project Name	Tunkuwallin Oval Precinct Plan
Location	Gwandalan
Project Number	2033
Client	Central Coast Council
Mara Consulting Document	20200914_2033_Tunkuwallin Oval Precinct Plan_Consultation report_003

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Revisions	Date of issue	Details	Author	Approved
001	22/06/2020	DRAFT	KL	
002	06/08/2020	FINAL	KL	
003	14/09/2020	Final 003	KL	



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## EXECUTIVE SUMMARY

This consultation outcomes report has been prepared by Mara Consulting (Mara) on behalf of Central Coast Council (Council) to outline the key issues and opportunities raised by the local community and key stakeholders during the design of the Precinct Plan for Tunkuwallin Oval, Gwandalan.

A number of activities were completed to give stakeholders the opportunity to provide feedback during the consultation process. Consultation activities included:

- Dedicated project email address
- Letterbox drop to nearby residents
- Meetings with Council
- Meetings with key stakeholders (Council conducted)
- Signage erected to advertise the consultation
- Online survey
- Digital feedback collected through Social Pinpoint.

The following report outlines the feedback received.

# 1. Introduction

## 1.1 Project description

Central Coast Council (Council) has a plan to develop a district level playspace for the community at Tunkuwallin Oval. This project is to engage with the local community and undertake an analysis of the site to enable preparation of a Precinct Plan for the park. The Precinct Plan design will then guide future development of the facility.

Council has a vision to co-locate recreational facilities to improve inclusion, activation, and social engagement across age and cultural groups. However, the unintended consequence of providing such facilities could mean there are competing factors such as land size, proximity to residences, visual surveillance, pedestrian and vehicular access, parking, the inclusion of ancillary infrastructure, as well as the environmental setting.

Mara Consulting Pty Ltd (Mara) has been engaged by Council to develop the Precinct Plan (the project) to improve recreational opportunities for the community. Council has provided clear instructions that stakeholder consultation should be a key consideration of the project.

The outcome of the project is a Precinct Plan that considers stakeholder feedback to enable Council to move to the detail design phase. The proposed Precinct Plan design will need to consider the following elements,

- District level playspace
- Local level skate park
- Tunkuwallin Community Hall
- Tunkuwallin Oval sporting fields and building
- Public toilets
- Entry points and car parking, including interface with Kanangra Drive
- Existing multipurpose courts
- Vegetation within and surrounding the site.

This stage of the project is due for completion in June 2020.

## 1.2 Project location

Tunkuwallin Oval is located at 130 Kanangra Drive, Gwandalan and covers an area of approximately 6.07ha. The land is owned and managed by Central Coast Council and zoned RE1 – Public Recreation.

The site is accessed and bound by Kanangra Drive on the eastern boundary, with low density residential properties opposite. Rural residential properties are located to the north, remnant bushland to the west and south, with the Gwandalan-Summerland Point Rural Fire Station also located on the southern boundary.

*Figure 1: Project area. Source: Central Coast Council*



## 2. Consultation

The consultation program was to help inform the design of the Precinct Plan for Tunkuwallin Oval and gather feedback from stakeholders to inform future stages of the project.

### 2.1 Consultation objectives

The objectives of the consultation were to:

- make the community and stakeholders aware of the project
- distribute information to stakeholders, residents and local businesses
- provide an opportunity for the community and stakeholders to provide feedback.

### 2.2 Summary of consultation

Two rounds of community and stakeholder feedback were invited during the project. Phase one consultation focused on idea generation and understanding how people use the facility. The initial consultation included an online survey, letterbox drop to nearby residents advising of the ways to get involved, signs erected at the oval and at various locations within Gwandalan, to promote the consultation, and Council published materials on the [Your Voice Our Coast](#) (YVOC) page and promoted on digital media channels.

YVOC contained background information about the project and outlined the project stages including opportunities to get involved.

A range of activities were used to engage the community including:

- letterbox drop of A5 postcards to all to residents and businesses in Gwandalan and Summerland Point providing information about the proposal and inviting feedback
- signage erected at the oval and at various locations within Gwandalan promoting the feedback period
- dedicated project email address for community enquiries and submissions
- Council-conducted meetings with key stakeholders
- media release sent 13 May 2020 - Inclusion in Council media release "Have your say about upcoming Council projects", <https://www.centralcoast.nsw.gov.au/council/news/media-releases/have-your-say-about-upcoming-council-projects>
- media alert – 25 May 2020 - Call for community to provide input on future plans for Tunkuwallin Oval
- social media - promote consultation on [Twitter](#) and [Facebook](#)
- social media community group reach out – 25 May 2020 - contacted to ask to share Council's social media post - Gwandalan and Summerland Point Community Noticeboard (Facebook) / Sydney Mums on the Central Coast (Facebook) / CCMD - central coast mums and dads / Central Coast Families Events & Activities (Facebook)
- enews – 26 May 2020 - Link to YVOC to promote consultation.

Based on the feedback gathered during the phase one consultation, two concepts for the Tunkuwallin Oval Precinct Plan were developed. The community was then invited to provide feedback on the layout and encouraged to indicate what they liked/disliked about the concept designs.

Phase two consultation focused on gathering feedback through an [interactive map](#), where participants provided comments on different elements in the concepts. Council also published materials on the YVOC page and promoted on digital media channels.

## 2.3 Consultation methods

The consultation methods described below were chosen to ensure broad feedback was gathered through the survey to then inform the concept plans.

Methods of engagement were predominantly online, however for those that did not have easy access to the internet, a letterbox drop provided alternate contact methods which included a project information line for Mara to follow up.

Anyone wishing to provide their feedback could complete the survey over the phone rather than via a paper-based survey. This was to maximise our use of the digital platform while minimising the risk of exposure to COVID-19 to project team members.

During phase two, stakeholders could view and engage with the concept designs online or talk with someone over the phone to provide feedback. The concept plans were also sent digitally via email to anyone who had indicated they wanted to receive updates in phase 1 and provided an email address.

*Table 1: Summary of consultation and communication methods*

Stakeholder	Letterbox drop	Meeting	Survey	Phone call	Social media reach	Email	Website (YVOC)	Social Pinpoint
Local residents and neighbours	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Local businesses	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User groups (formal sporting and recreational users of the oval and facilities)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Council (internal stakeholders)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## Online survey

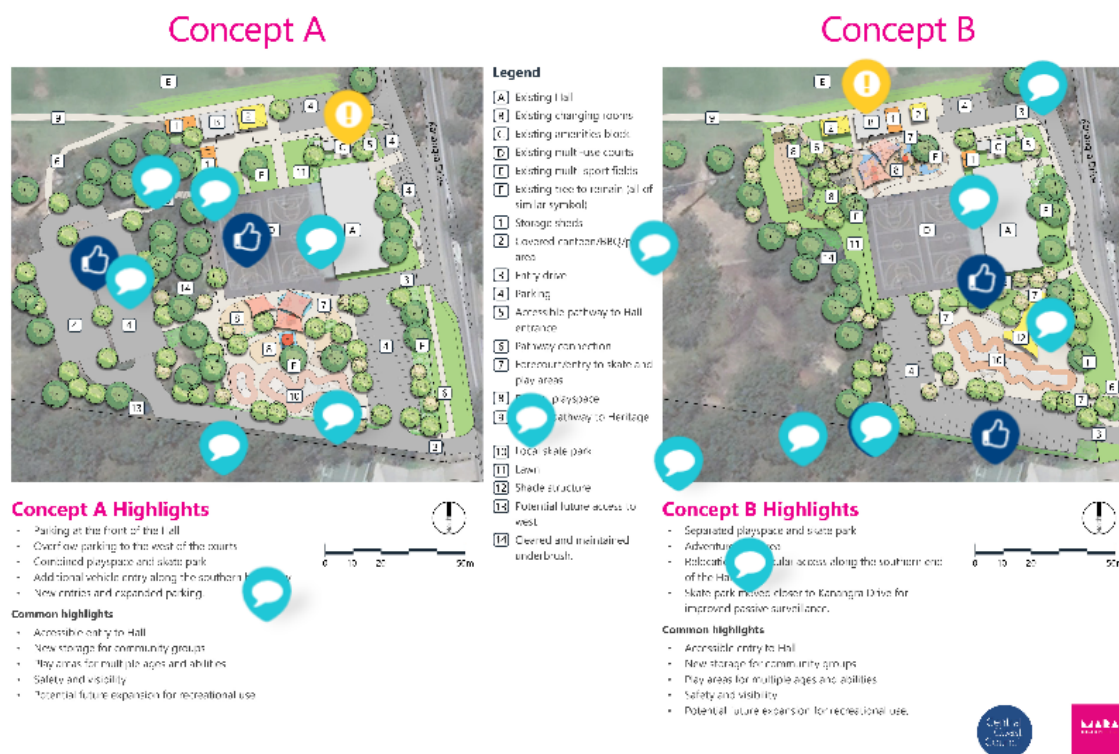
Online surveys are a simple and effective tool for reaching stakeholders to gather information. The survey was developed to provide an opportunity to understand how users of the oval visit the site, for what activities and what improvements they would like to see. The survey required access to the internet however, a phone number was promoted in communication materials so that stakeholders could complete the survey over the phone.

## Social Pinpoint

Social Pinpoint is an online interactive mapping tool and is more accurate in capturing location-based data. The tool is a visually dynamic engagement method that works well with a coordinated social media campaign, enabling greater involvement from a younger demographic and a geographically diverse population.

Social Pinpoint allowed community members to view an interactive version of the concept plans and included details about the elements in the concepts. Community members could view both concepts side-by-side (see below), or zoom in to view individual elements, and provide commentary on specific areas. Additionally, participants could review other comments that were provided and add a comment or like or dislike the feedback given.

Figure 2: Social Pinpoint icons shown on concepts



## 2.4 Stakeholder communication

Stakeholders were made aware of the project through a number of communication channels including a letterbox drop to nearby residents and businesses, emails, promotion through printed materials and social media.

*Figure 3: Tunkuwallin Oval Precinct Plan promotion – phase one*



## 3. Summary of responses

### 3.1 Phase one - Survey results

In total 143 respondents completed the survey.

#### Visitation

Participants were asked a series of questions about when, how often, how and why they visit Tunkuwallin Oval, and with whom. Responses indicate that:

- The highest proportion of participants (50%) visit 1 – 3 times per week
- The most popular time to visit is in the afternoon (2-5pm)
- The highest proportion of visits were for leisure purposes (64%)
- Most participants either walk (71%) or drive (69%) to visit the oval
- More than half of respondents visit with family (57%) and/or children (54%).

#### Improvements

Respondents were asked what activities they would like to see better supported in the precinct and what impact they would have.

Results indicate that:

- A relatively high proportion of respondents felt that all the options presented required improvement
- Improvements to amenities was nominated by almost eight in ten participants (79%)
- If improvements were made, visitation would increase, particularly in the 4-6 times per week category
- Almost eight in ten participants (79%) nominated CCTV and lighting as security measures they would like to see improved.

The full survey results are outlined in Appendix A.

## 3.2 Phase two – Social Pinpoint results

Mara developed an interactive map containing both concepts for Tunkuwallin Oval Precinct Plan via Social Pinpoint. Stakeholders could post comments, comment on other suggestions and like or dislike elements of the concepts.

Comments were open between Wednesday 24 June and Monday 13 July 2020.

In total, 825 visits were recorded on the Tunkuwallin Oval Social Pinpoint site, from 262 unique users. A total of 24 participants submitted 28 comments, with 33 likes and 1 dislike.

Of the 24 participants, 18 noted a specific preference for either Concept A or Concept B, as follows:

- 7 respondents (29%) preferred Concept A (one person commented twice that they liked Concept A and this has been counted as one like)
- 11 respondents (46%) preferred Concept B

The remaining 6 respondents (25%) did not state a specific preference for either concept, but of those, 3 noted a preference for a separated playground and skate park (as per Concept B). Hence, 14 people (58%) prefer Concept B and/or a separated playground and skate park. Of these, 4 people were concerned about safety and 3 were concerned about antisocial behaviour related to the skate park. Safety and antisocial behaviour were not raised as a concern by anyone who preferred Concept A.

The results indicate that parking continues to be a dominant theme, with 9 comments regarding the amount of parking/increased parking provided by the concepts.

It should be noted that a number of elements were mentioned which are outside the scope of the current project, including:

- Upgraded/open amenities (6 comments)
- Exercise equipment, BBQ/picnic facilities (4 comments each)
- Fenced dog park, bike track, upgraded canteen, upgraded sheds/storage (2 comments each)

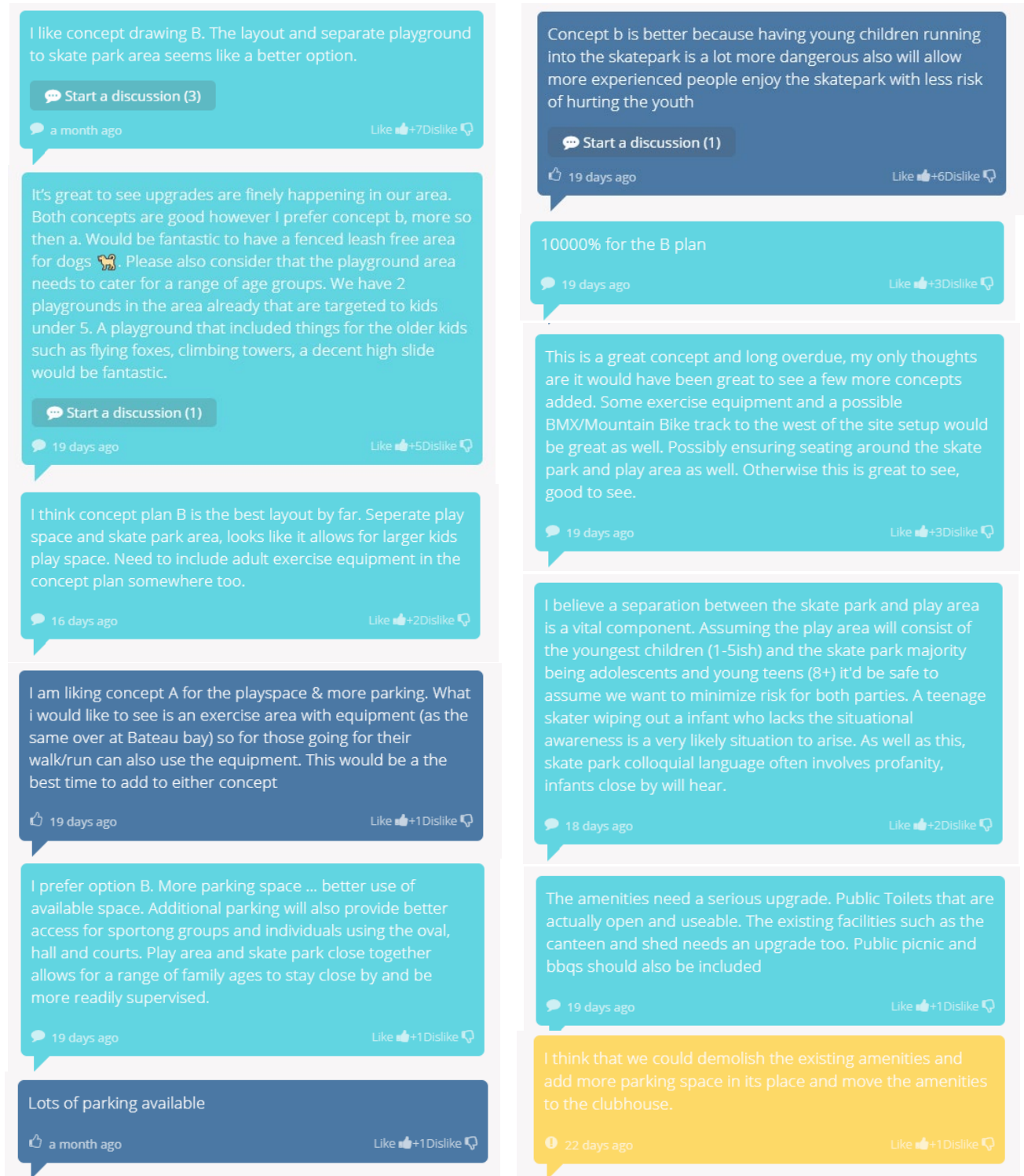
The comment that received the most likes (7) was: *I like concept drawing B. The layout and separate playground to skate park area seems like a better option.*

Only one comment received a dislike, and that was: *I like the draft of plan A. Both concept plans great. My preference is with concept A due to the carparking location and moving the skate park closer to Kanagra Dr, however like the location of of the playground being inbetween main field and playing court. Is consideration for upgrade of carpark along the main field and upgrade of existing facilities in the pipeline.*

Other comments receiving likes are shown in Figure 4 below. All comments are shown in Appendix B Social Pinpoint results.



Figure 4: Social Pinpoint comments with likes



### 3.3 Phase two – Email feedback

Feedback on the proposed concepts was also accepted via a dedicated project email address, for people who did not have access to the internet or who were not able to use Social Pinpoint.

Four emails were received and are provided in full in Table 2. Overall:

- one respondent noted a preference for Concept B
- another preferred a modified version of Concept B with the playground and skate park closer together and a combination of the parking arrangements.
- the third respondent submitted two emails citing the need for a zebra crossing on Kangara Drive near the hall and skate park
- one respondent also suggested a dog park, which is in line with comments made in the survey and Social Pinpoint activities.

Table 2: Feedback submitted by email

Email feedback received
I reside in Gwandalan and have reviewed the planning choices for Tunkawallin Oval and I opt for Plan B with the skate park closer to the road and also for the general layout.
<ul style="list-style-type: none"> <li>• Combined the District Park and skate park closer together.</li> <li>• Combined some of the parking with only one side of the parking fronting Kanagra Drive but including one side and access road (B)</li> <li>• A good economic low cost addition would be a fenced "off leash" dog enclosure which could be located in scrub land to the west of No 2 oval. Most of the trees could be retained in an area about 40M X 25M. I think the nearest dog park is near Lakehave.</li> <li>• I think the rest of the project is very good.</li> </ul>
There is no Zebra Crossing on Kanagra Drive Gwandalan Near the hall and skatepark This is mater of urgency.
Please see attached photos of Kanagara Drive Gwandalan near Tunkawallin Oval and the Gwandalan Area skatepark. As the photos display, there is an urgent need for a safe zebra crossing to be located in this area. (same respondent as above providing three photos of the location).

### 3.4 Phase two – Internal feedback

Council's Community Infrastructure Team provided feedback about the concept designs during a project team meeting. Internal stakeholders liked a combination of both concepts, with a preference for design elements that increase community safety and encourage better use of the facilities.

The following comments were noted:

- Liked having the playspace near the oval and how it is separated from the skate park (as in option B)
- Liked the large carpark to the west (in option A)
- Would like to see carparks gated and locked unless being used by one of the user groups (either hall or sports field), especially the one to the rear of option A
- Would prefer the path away from the road near the skate park (as in option A)
- Disliked having the skate park directly next to the building (as in option B). This tends to encourage vandalism/graffiti
- They were very interested in talking about how the building could interact with the rest of the facility better - for e.g. have double doors open out from the western side of the building onto the courts
- They would encourage the sporting user groups to make better use of the hall facility
- Internal floors have been redone
- The internal basketball court (historic) does not comply with space requirements and is therefore not useable
- There are 13 CCTV cameras located around the building:
  - There is the potential to add more camera's around the facility and have them wirelessly connected to the existing system
  - Some cameras were stolen when a shipping container was placed too close to the building.

Internal stakeholder reviews were conducted by the Parks and Reserves, and Sports Facilities and Planning Sections of Council. In general, Option B was preferred. Specific feedback related to ensuring that the courts were able to be used for overflow parking, gates to restrict vehicle access to carparks and that Option B allowed for better passive surveillance of the skate park.

### 3.5 Key consultation themes

The feedback gathered throughout both phase 1 and 2 engagement activities were analysed for common observations and comments. A range of key themes emerged and are outlined in Figure 6.

Figure 5: Key themes



These themes will be used to inform the Tunkuwallin Oval Precinct Plan design to help guide future development of the facility.



## 4. Next steps

Feedback gathered during this engagement program is being used by Council to help shape plans for the Tunkuwallin Oval Precinct Plan. The themes raised in feedback are being used to inform the development of the of preferred concept plan which will guide the future stages which will include the detailed design of the playspace and skate park.

## Appendix A – Survey results

Attached separately



## Appendix B – Social Pinpoint results

Attached separately

## Appendix C – Communication materials



**Central Coast Council is developing a Precinct Plan for Tunkuwallin Oval to guide future upgrades to the park. This will include a new inclusive district level playspace as well as a skate park.**

### **Get involved**

We want to know how you are currently using Tunkuwallin Oval and help us plan where the new playspace and skate park will go.

### **Have your say**

Your feedback is important and will be used to guide the draft Precinct Plan - which we will present back to you to make sure we get it right.

Jump online before 4 June to take the survey and have your say.

Go to **[yourvoiceourcoast.com/tunkuwallin-precinct-plan](https://yourvoiceourcoast.com/tunkuwallin-precinct-plan)**

**Go to [yourvoiceourcoast.com/tunkuwallin-precinct-plan](https://yourvoiceourcoast.com/tunkuwallin-precinct-plan)  
E: [OpenSpace.Projects@centralcoast.nsw.gov.au](mailto:OpenSpace.Projects@centralcoast.nsw.gov.au) P. 1300 463 954  
Feedback closes 4 June 2020**



## Tunkuwallin Oval Precinct Plan

**Central Coast Council is developing a Precinct Plan for Tunkuwallin Oval to guide future upgrades to the park. This will include a new inclusive district level playspace as well as a skate park.**

### What you told us

During the first stage of community consultation, you told us you would like to see better amenities, a new playspace and better vehicle access. We are very excited to show you how we have incorporated your feedback in designing the draft concept plans and see what you think.



Concept plan - Option A



Concept plan - Option B

### Get involved

Tell us what you think of the draft concept plans to help us plan where the new playspace, skate park and parking areas will go.

### Have your say

Jump online before 13 July to give feedback on the concept plans.

Go to [yourvoiceourcoast.com/tunkuwallin-precinct-plan](https://yourvoiceourcoast.com/tunkuwallin-precinct-plan)



**Go to [yourvoiceourcoast.com/tunkuwallin-precinct-plan](https://yourvoiceourcoast.com/tunkuwallin-precinct-plan)**  
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