

Wallarah Creek Floodplain Risk Management Study and Plan

Engagement Summary

A draft of the Wallarah Creek Floodplain Risk Management Study and Plan was placed on public exhibition for a period of six weeks (25 June – 5 August 2020) for the community to review. It was available to viewed online and a hard copy could be viewed in person at Lake Haven library.

A letter was posted to residents who lived in, or owned, a property in the catchment area affected by the PMF (probable maximum flood) event, informing them of the document being on public exhibition.

During this time community members were encouraged to book into an online Zoom meeting or a phone call with a Council flood representative and the consultant to discuss any concerns or answer any questions.

Community members were also able to post a question on the online Q&A board and have someone respond to them with an answer within three business days.

Lastly an interactive map online was made available, mapping out the recommended options from the floodplain risk management study and plan, as well as flood extents for 1% annual exceedance probability flood and probable maximum flood events.

Engagement Results

Common themes raised included:

- insufficient drainage infrastructure to deal with frequent rainfall events
- the lack of kerb and guttering can result in a more frequent inundation of front yards
- king tides exacerbate the flooding problem across areas adjoining Spring and Wallarah Creeks
- dredging The Entrance channel and Tuggerah Lakes.

What next

We are currently reviewing the submissions we received during the public exhibition period, before the draft study and plan is finalised and presented to Council for adoption in the coming months.

Find out more and stay up to date at yourvoiceourcoast.com

August 2020

How did we go?



19 phone calls and online meetings



8+ phone calls from affected stakeholders were recieved



372

Visits to Your Voice Our Coast website



MORE THAN 2,200

letters mailed out to residents in the Wallarah Creek catchment



2

questions posted on the online Q&A board



MORE THAN 10,000

Social Media users reached

Generating **38** likes, comments and shares



118

visits on the interactive map

