



Easy English information from Central Coast Council

Survey – People with disabilities and their carers

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How to use this survey

We have written this survey in an easy to read way. We use pictures to explain some ideas.

In this book, 'we' means Central Coast Council.

Hard words



This document has some hard words.

- The hard words are in **blue**
- We will write what the hard words mean.

You can get help with this survey



You can get someone to help you

- read this survey
- understand what this survey is about
- find out more.



About this survey



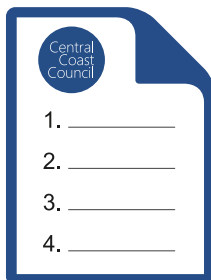
Central Coast Council has a new **survey** for people with disabilities and their carers.

A survey is a set of questions.



We want you to answer some questions about your life on the Central Coast

- if you have a disability
- if someone in your family has a disability
- if you are a carer for someone with a disability



All the answers will help us make our new **Disability Inclusion Action Plan**.

We call it the Plan.

This new Plan is to help you find information and support more easily.

Then you will be able to join in **community life** more if you want to.



Community life is what a group of people living in the same place can all do.



If you want to know more about the new Plan, please write your email address here:

**Please fill in this survey
by Friday 4 September**

Please write a tick like this in the box next to your answers ✓



About you

Question 1

Are you

a person with disability?

a carer for someone with disability?

something different?

If you do not have disability and are not a carer please write here why you want to answer the survey.



Question 2



What suburb do you live in?

Question 3



Are you an Aboriginal or Torres Strait Islander person?



Aboriginal

Torres Strait Islander

Aboriginal **and** Torres Strait Islander

not Aboriginal or Torres Strait Islander

Question 4



How old are you?

a child (less than 12 years old)

a young person
(between 12 and 24 years old)

an adult (25 to 59 years old)

an older person (60 years old or more)

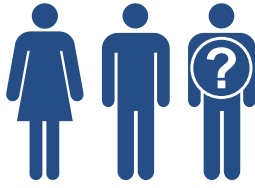
Question 5

What language do you speak at home?

English

a different language

Question 6



Gender

Gender means what sex you think you are.

What gender are you?

female

male

other. Please write here what gender you are:

Question 7

What is your sexual orientation?

heterosexual (attracted to an opposite or different gender to me)

gay or lesbian (attracted to the same gender as me)

bisexual (attracted to multiple genders)

prefer not to say

other



Life on the Central Coast

Question 8

What do you love about living on the Central Coast?



Question 9



What do you think are the **best things** about living on the Central Coast for people with disability?

Choose as many answers as you want.

most people accept people with disability

I can get to places where I can enjoy nature

I can get to most **public places** I want to visit

Public places are where everyone can go.

I can get to most businesses I want to visit

it is easy for me to get around

there are jobs for people with disabilities

there are good education choices for people with disability

I can do the activities I want to do

I can have a say in what happens

I can get the services I need

other good things about living on the
Central Coast.



Please write the other good things here if you want.

Question 10



What makes life **harder** for you on the Central Coast?

Choose as many answers as you want to.

when you feel **discriminated** against

Discrimination is when people are unkind to you because you have a disability.

it can be hard to find somewhere to live that you have enough money for

when it is hard to get around

when it is hard to find a good job

when it is hard to get the support you want

when it is hard to get the training you want

when it is hard to get to public areas

when it is hard to find **accessible** information

Accessible information means it is easy to read and understand for everyone, including for people who are blind or can't see very well.

when it is hard to have a say in your community

when it is hard to choose things about
your life

other things that make life harder for you on
the Central Coast.



Please write the other things here if you want.

Question 11

If you could choose one thing, what would you change on the Central Coast to make it easier to join in community life?



Question 12



While the **coronavirus** might still be in the community, do you still feel part of the community?

The coronavirus is an illness you can get from other people. It can make you very sick.

yes I still feel part of the community

no I do not feel part of the community



If your answer is no, please write why.



How people treat you

Question 13

Have you felt discrimination against you or someone you care for because of disability?

yes

no

Question 14

Where have you noticed discrimination happening?

Tick all the places it has happened.

at work

at school, TAFE or uni

at a government agency

when out in the community

somewhere else



Please write where else.

Question 15



What do you think the discrimination was about?

Question 16



What can we do to help stop discrimination from happening to people with disability?



Getting around

Question 17

Is there anything that makes it hard for you to get around?

Please tick as many boxes as you want to.

I do not live near a bus stop or train station

buses and trains do not come often enough

it costs too much money for me to get around

I cannot get buses or trains (an example might be that there is no lift at a station)

the paths do not feel safe

there are not enough paths

I need someone to come with me

other things make it hard to get around.



Please write the other things here if you want to.

nothing makes it hard for me to get around.

Question 18

What are the **top 3 places** you would like to go that you cannot get to? Please tick 3 boxes.

playgrounds

beaches

bushland

swimming pools

a stadium to watch sport

sports fields

the library to read or borrow books from

community centres

seniors' centres for older people

childcare centres

theatres, cinemas for movies, and art galleries

shopping centres

train stations

bus stops

car parks

town centres

pubs and clubs

places to take a caravan or go camping

any other places you would like to go that you cannot get to.



Please write them here.



Question 19

Think about visiting public places, libraries, shops and offices.

What things make it easier to visit these places in the community?

Please tick as many boxes as you want to.

hearing loops

captions on films and videos

accessible paths and ramps

colours that show up easily

tactile marks on paths

Tactile marks on paths means lumps on the ground that you can feel. They are to help people who cannot see very well feel the edge of the path.

public toilets and changing rooms that are easy to use

parking that is easy to use

picking up and dropping off places

buildings that are easy to go into

beach mats and beach wheelchairs

shade and outdoor places with a roof

seats in public places for people who are older or not strong and might need to sit down

more signs about accessibility

signs to help you find your way

Braille, Auslan interpreter, or tactile signs

use the National Relay Service

accessible websites

quiet places

places that are not so bright

staff who are good at helping people with disability

places that have been built so people with disability can use them easily. These places might have low counters and wide doorways.

any other things that make it easier to visit places.



Please write the other things here.

Question 20

Do you think shops and offices are mostly easy to get into and make people with disability feel welcome?

yes

no

Question 21

When you plan an outing on the Central Coast what information do you look for?





Getting information

Question 22

How can we make information easier to find?

Please tick as many boxes as you want to.

have an Easy English version

have videos with captions

have audio available

use accessible layouts

use image descriptions

have information on paper

make sure everyone gets the information
they need

anything else to make information easier to find



Please write any other ways here.

Question 23

What kind of information would you like?

Please tick as many boxes as you want to.

I want to know:

about things in my community that I can join in

what activities and places are accessible to
people with disability

about services that Council provides

how to get help from the NDIS and support
services

about emergency information that is
accessible

stories about people in my community

any other information you would like



Please write any other information here.



Central Coast Council

Question 24

What Council programs do you or the person you care for join in?

Please tick as many boxes as you want to.

big events

community events and activities

library services

sports

childcare

activities for young people

activities for older people

art, music, dancing, movies or plays

community classes

a Council committee or group

any other programs you or the person you
care for join in



Please write any other programs here.

you or the person you care for do not join in
any Council programs



If you do not, please write here why not.

Question 25

Please write **3 things** that you like about the Council programs you join in.



1.

2.

3.

Question 26

How can we improve Council programs so people with disabilities can easily use them and feel welcome?

Please tick as many boxes as you want to.

have staff who are used to working with people with disability

make the information more accessible

tell the community when the information is accessible

use Auslan and captions

have sensory-friendly information

put information in places where it can be seen by people who use wheelchairs

put information in places where it can be seen by people who have assistance animals

put information in places where it can be seen by other people with disability



please write any other ideas to make it easier for people with disabilities to use Council programs.

Question 27

Is it hard for you or the person you care for to do any of these things with Council?

Please tick as many boxes as you want to.

fill in a form

pay a bill

apply for something

complain about something

Complain means when you want to tell about something that was not done right or made you feel bad.

say what you think

rent a place for an event

other Council things that were hard to do



Please write the other things that were hard here.

I had no difficulties doing these things



Jobs

Question 29

Please answer this question if you or the person you care for has a job. Please also answer if you do not have a job any more.

What do you like about having a job? Please write your answer here.



Question 30

Have you or the person you care for found it hard to find or keep a job?

Yes



No, it was not hard to find or keep a job.

Please write why it was hard to find or keep a job.



Question 31

What can employers do to help people with disabilities find a job they like?





Sending back this survey

Thank you for helping us.

You can send this survey back to us by email or post:



Send by email to

Celia.Pennycook@centralcoast.nsw.gov.au

or

Jodie.Frost-Foster@centralcoast.nsw.gov.au



Send by post to:

Celia Pennycook
Social Planner,
Community Planning and Funding,
Central Coast Council
PO Box 21
GOSFORD NSW 2250



Or you can phone us if you need help:

Celia Pennycook
Phone 0438 624 774

or

Jodie Frost-Foster
Phone 0418 430 987